

SELF SERVICE WEB KIOSKS

SELF SERVICE WEB KIOSKS AVAILABLE AT GAUTRAIN SANDTON STATION

Two Self Service Web Kiosks (“Kiosks”) are available only at the Sandton Gautrain station.

The services listed below, amongst others depending on the airline application, are available via the Kiosks:

- Printing of a boarding pass
- Check-in for a flight
- Flight seat selection
- Updating of passenger details for flight
- Booking of flights

The Kiosks are available at Gautrain’s Sandton Station for use by fare-paying passengers using the Gautrain’s train service.

The availability of the Kiosks is subject to connectivity by airlines and associated service providers. Gautrain does not guarantee the availability of the Kiosks. The Kiosks may at times be unavailable due to, but not limited to, maintenance requirements.

Passengers who wish to utilise the Kiosks must please arrive at Gautrain’s Sandton station with adequate time, as queues, may at times, result in a waiting period.

Please refer all complaints/ queries/ compliments to Gautrain's Contact Centre at 0800 428 87246.

All other standard Gautrain rules must be adhered to at all time and failure to do so may result in penalty fees being applied.

In so far as the Kiosks services are concerned, the Gauteng Provincial Government, Bombela Concession Company, Bombela Operating Company and their respective shareholders, directors, officers, employees, subcontractors, agents and/or affiliates, in whole or in part, shall not be liable, to the extent permissible by law, for any loss, injury and/or damage (including but not limited to consequential or special damages or loss of profits) of whatsoever nature and howsoever arising.

Gautrain reserves the right to amend, cancel, suspend or terminate the provision of the Kiosks without prior notice.

